



Harlem Globetrotters

THIS FRIDAY NIGHT AT 7:00PM

Here are some important reminders to help plan your trip!

MAGIC PASS

- MAGIC PASS is an event add-on featuring a 30-minute interactive session on the court before the game to show your skills, shoot some hoops, and get player autographs and photos!
- **Doors open for MAGIC PASS ticket holders ONLY at 5pm**
- MAGIC PASS begins at 5:30pm
- **All MAGIC PASS attendees (including children ages 2 and over) must have a ticket to MAGIC PASS & a ticket for the game**
- **Anyone without a MAGIC PASS ticket will not be granted early entry to the venue**
- Soft/rubber soled shoes must be worn on court
- Late arrivals will not be refunded



TIMING YOUR TRIP



- Parking lots open at 4:45pm
- Gates for non-MAGIC PASS event ticket holders are scheduled to open at 6:00pm
- Event start time is scheduled for 7:00pm
- Estimated event time is approximately 2 hours
- Heavy traffic congestion is expected on roadways around the arena between 5pm and 7pm
- **GPS address: 255 Highland Park Blvd., Wilkes-Barre, PA 18702**
- [Click for directions to the venue](#)



TRANSACTIONS



Mohegan Sun Arena is now a cashless venue!

- As part of our commitment to a contactless guest experience, all purchases at Mohegan Sun Arena are now cashless transactions
- This includes parking fees, concessions and merchandise sales
- We accept all major credit cards and mobile pay



EVENT PARKING



- **Parking fees are credit card and mobile pay only / No Cash**
- General parking is **\$10** upon arriving at the venue parking lot
- Rideshare guests must enter the parking lot at the Highland Park Blvd. entrance
- The Highland Park Blvd. entrance will be the only entrance open for this event
 - Highland Park Blvd. is best accessible from Exit 168 on Interstate 81
 - The Mundy St. entrance will be closed
- Guests with VIP/Reserved Parking passes should use the left two lanes from the Highland Park Blvd. Entrance to access the VIP/Reserved lots near the West Gate Entrance
- A limited number of ADA parking spaces are available in the General and VIP Parking lots
- ADA Parking spaces are not available in the Reserved Lot
- Tailgating is not permitted in our parking lot
- There are no public restrooms in the parking lot and guests will not be able to access the venue until doors open for the show



BAG POLICY



Fans are encouraged to limit the number of items they bring with them to the arena. They will be permitted to carry one (1) of the following style and size bags into the venue:

- Bags that are clear on all sides that are plastic, vinyl or PVC and do not exceed 12" x 6" x 12"
- One-gallon clear plastic freezer bag (Ziploc bag or similar)
- Small clutch bags, approximately the size of a hand but not larger than 4.5" x 6.5", with or without a handle/strap. This small clutch bag may be carried into the arena along with one of the clear bag options.
- An exception can be made for medically necessary items after proper inspection. Please contact Guest Services for more information at Questions@MoheganSunArenaPA.com prior to arrival.
- **Purses, backpacks, diaper bags and fanny packs (including clear) are no longer permitted inside Mohegan Sun Arena**
- **Any items not permitted by security will need to be returned to your vehicle**
- **[Click to view a video outlining our bag policy](#)**

SECURITY

- All guests must pass through walk-thru metal detectors prior to entering the venue
- Manual pat-downs are available upon request for medical issues
- Guests are asked to have their keys, wallets and phones out of their pockets upon arrival at the security checkpoints and jackets should be unzipped
- No outside food or beverage is permitted inside the venue
- Collapsible umbrellas are permitted. No pointed edge or golf umbrellas allowed.
- [Click for a list of additional items not permitted inside the venue](#)
- If you have any questions on any of these policies relating to medical concerns, please contact us [here](#)

TICKETING

- For guests picking up their tickets, the NBT Bank Box Office (located at the East Gate Entrance) will be open starting at 10am and will remain open through the start of the show
- Please pickup your Will Call tickets before going through security
- Guests with mobile tickets should have them pulled up on their device after going through security
- Guests are encouraged to save their tickets in their "mobile wallet" on their Apple or Android devices before arriving at the venue
- [Click to learn more about Ticketmaster's Mobile Ticketing and how to access/transfer tickets](#)



AGE RESTRICTIONS



- Children under the age of 2 do not need a ticket for the event if seated on the lap of a ticket holder
- Strollers/car seats are not permitted
- Guests with infants may bring in a soft sling carrier



CAMERA POLICY



- Cell phone cameras/point and shoot cameras are permitted
- No live streaming or professional lens cameras permitted
- Policy subject to change



FIND YOUR WAY



- The East Gate is located by section 108
- The West Gate is located by section 114
- Guests may access floor seating at sections 102, 106, 114 & 119
- Directional signage is located at each entrance to help find your way once inside the venue
- [Click to view the seating chart to help find your way](#)



CONCESSIONS



- **Arena Concessions are credit card or mobile pay only / No cash**
- [Click for a list of available concessions](#) (menus and stands are subject to change)
- If you do not have a credit card, please purchase a Visa/Mastercard gift card from a local retailer to use at the venue



MERCHANDISE



- **Tour merchandise will be available on the event floor by section 110**
- Merchandise sales are credit card/mobile pay only



MOBILE ORDERING



- **Skip The Line & Order Online**
 - Mobile ordering now available for Chickie's & Pete's (Section 114) and Center Ice Grill (Section 104)
- [Click to order](#) or scan the QR code located near each stand

TECHNOLOGY

- Mohegan Sun Arena now offers complimentary guest WIFI
- Once near the gates or inside the venue, search for WBARENA-GUEST
- Mobile phone charging stations are now located near the East and West Gate entrances for rent

COVID POLICY

ASM Global reminds everyone attending events at Mohegan Sun Arena at Casey Plaza to please adhere to the new hygiene and security policies in place consistent with the Centers for Disease Control and Prevention (CDC) and Pennsylvania Department of Health guidance for the safety of all participants, guests and employees at the arena including:

- Face coverings are encouraged but not required for entry
- **Guests do not need to show physical proof of being fully vaccinated**

If a guest is experiencing any of the following, we ask that you please stay home:

- A guest who has COVID-19 symptoms
- A guest who has a COVID-19 test result pending
- A guest who is under a healthcare provider's care for a positive COVID-19 test
- A guest who has been exposed to COVID-19 (unless fully vaccinated)

*Policies are subject to change

QUESTIONS

- Before the event:
 - [Visit our website](#)
 - Email Questions@MoheganSunArenaPA.com or
 - Call 570.970.7600
- While at the event:
 - Visit our Guest Services Booth behind section 110
 - Email Questions@MoheganSunArenaPA.com

*All information above is subject to change