



**MOHEGAN SUN ARENA
AT CASEY PLAZA**

JAN 12 – 16

Disney On Ice presents Let's Celebrate

Playing January 12th-16th

Mohegan Sun Arena in Wilkes-Barre

We're ready for the celebration of the century with Disney On Ice!

Here are some important reminders to help plan your trip!

Be sure to share your memorable moments with us on social media using
#MSAPA, #WBHere and #DisneyOnIce



SHOW SCHEDULE



- Thursday, January 12th at 7pm
- Friday, January 13th at 7pm
- Saturday, January 14th at 11am, 3pm and 7pm
- Sunday, January 15th at 11am and 3pm
- Monday, January 16th at 12pm



TIMING YOUR TRIP



- Parking lot opens 90 minutes prior to each show performance time
- Gates are scheduled to open one hour prior to each show
- Estimated event time is approximately 2 hours
- [Click for directions to the venue](#)



TRANSACTIONS



Mohegan Sun Arena is now a cashless venue!

- As part of our commitment to a contactless guest experience, all purchases at Mohegan Sun Arena are now cashless transactions
- This includes parking fees, concessions and merchandise sales
- We accept all major credit cards and mobile pay
- Select Disney On Ice merchandise and concessionaires may accept cash for this event



EVENT PARKING



- **Parking fees are credit card and mobile pay only / No Cash**
- General parking is **\$10** upon arriving at the venue parking lot
- The Highland Park Blvd. entrance will be open for this event.
 - Highland Park Blvd. is best accessible from Exit 168 on Interstate 81
- The Mundy St. entrance is closed for this event
- Guests with VIP/Reserved Parking passes should use the left two lanes from the Highland Park Blvd. Entrance to access the VIP/Reserved lots near the West Gate Entrance
- A limited number of ADA parking spaces are available in the General and VIP Parking lots
- ADA Parking spaces are not available in the Reserved Lot
- Tailgating is not permitted in our parking lot

- There are no public restrooms in the parking lot and guests will not be able to access the venue until doors open for the show

TICKETING

- For guests picking up their tickets, the NBT Bank Box Office (located at the East Gate Entrance) will be open starting at least one hour prior to doors opening for each show performance time and will remain open through the start of the show
- Please pickup your Will Call tickets before going through security
- Guests with mobile tickets should have them pulled up on their device after going through security
- Guests are encouraged to save their tickets in their "mobile wallet" on their Apple or Android devices before arriving at the venue
- [Click to learn more about Ticketmaster's Mobile Ticketing and how to access/transfer tickets](#)

AGE RESTRICTIONS

- Children under the age of 2 do not need a ticket for the event if seated on the lap of a ticket holder
- Strollers/car seats are not permitted
- Guests with infants may bring in a soft sling carrier

BAG POLICY

- Mohegan Sun Arena's "Clear Bag Policy" allows guests to bring their personal belongings in a clear tote not to exceed 12"x12"x6'
- Wristlets measuring 4" x 6" x 1" are also permitted
- Guests with medical needs that need to bring in a bag may alert security upon arrival for inspection
- **Purses, backpacks and diaper bags are no longer permitted inside Mohegan Sun Arena**
- [Click to view a video outlining our bag policy](#)

SECURITY

- All guests must pass through walk-thru metal detectors prior to entering the venue
- Manual pat-downs are available upon request for medical reasons
- Guests are asked to have their keys, wallets and phones out of their pockets upon arrival at the security checkpoints and jackets should be unzipped
- No outside food or beverage is permitted inside the venue
- Collapsible umbrellas are permitted. No pointed edge or golf umbrellas allowed.

- [Click for a list of additional items not permitted inside the venue](#)
- If you have any questions on any of these policies relating to medical concerns, please contact us [here](#)

CAMERA POLICY

- Point and shoot/cell phone cameras are permitted
- No live streaming or professional lens/detachable lens cameras
- No flash photography

FIND YOUR WAY

- The East Gate is located by section 108
- The West Gate is located by section 114
- Guests may access floor seating at sections 106 & 114
- Directional signage is located at each entrance to help find your way once inside the venue
- [Click to view the seating chart to help find your way](#)

CONCESSIONS

- **Arena Concessions are credit card or mobile pay only / No cash**
- [Click for a list of available concessions](#) (menus and stands are subject to change)
- If you do not have a credit card, please purchase a Visa/Mastercard gift card from a local retailer to use at the venue

MERCHANDISE

- Tour merchandise will be available at various locations throughout the venue concourse with select merchandise being sold in the seats

MOBILE ORDERING

- **Skip The Line & Order Online**
 - Mobile ordering now available for Chickie's & Pete's (Section 114) and Center Ice Grill (Section 104)
- [Click to order](#) or scan the QR code located near each stand



TECHNOLOGY



- Mohegan Sun Arena now offers complimentary guest WIFI
- Once near the gates or inside the venue, search for WBARENA-GUEST
- Mobile phone charging stations are now located near the East and West Gate entrances for rent



COVID POLICY



ASM Global reminds everyone attending events at Mohegan Sun Arena at Casey Plaza to please adhere to the new hygiene and security policies in place consistent with the Centers for Disease Control and Prevention (CDC) and Pennsylvania Department of Health guidance for the safety of all participants, guests and employees at the arena including:

- Face coverings are encouraged but not required for entry
- **Guests do not need to show physical proof of being fully vaccinated**

If a guest is experiencing any of the following, we ask that you please stay home:

- A guest who has COVID-19 symptoms
- A guest who has a COVID-19 test result pending
- A guest who is under a healthcare provider's care for a positive COVID-19 test
- A guest who has been exposed to COVID-19 (unless fully vaccinated)

*Policies are subject to change



QUESTIONS



- Before the event:
 - [Visit our website](#)
 - Email Questions@MoheganSunArenaPA.com or
 - Call 570.970.7600
- While at the event:
 - Visit our Guest Services Booth behind section 110
 - Email Questions@MoheganSunArenaPA.com

*All information above is subject to change