



Trans-Siberian Orchestra

The Ghosts of Christmas Eve

The Best of TSO and More

This Sunday, November 27th, at 3pm & 7:30pm

Mohegan Sun Arena in Wilkes-Barre

We're ready to kickoff the holiday season with TSO! Here are some important reminders to help plan your trip!

Partial proceeds from the event are donated to the Griffin Pond Animal Shelter in Clarks Summit, PA courtesy of 98.5 KRZ and Trans-Siberian Orchestra.

TRAFFIC ADVISORY

The Wilkes-Barre Township Police Department is issuing a Traffic Advisory for Sunday, November 27, 2022, for Trans-Siberian Orchestra at the Mohegan Sun Arena. Please expect significant traffic congestion starting at approximately: 2:00pm-7:30pm, in the vicinity of the Arena, including Highland Park Blvd., Exit 168 of Interstate 81, Route 309, and Mundy Street around the Wyoming Valley Mall.

Drivers may use the free GPS navigation app Waze (www.waze.com) to get real-time traffic conditions and road information to help navigate around traffic.

For driving directions, please visit: (<https://waze.to/lu/hdr64d52rh>)



TIMING YOUR TRIP



- Event times are 3:00pm and 7:30pm (please check your tickets to verify your event time)
- Parking lot opens at 1:00pm for the 3:00pm show
- Parking lot will open at approximately 6:15pm for the 7:30pm show
 - We kindly ask for your patience while we have all traffic exit the lot from the 3pm show before opening the lot for the 7:30pm show
- Gates are scheduled to open 90 minutes prior to each show (subject to change)
- Estimated event time is approximately 2.5 hours
- [Click for directions to the venue](#)



COVID POLICY



ASM Global reminds everyone attending events at Mohegan Sun Arena at Casey Plaza to please adhere to the new hygiene and security policies in place consistent with the Centers for Disease Control and Prevention (CDC) and Pennsylvania Department of Health guidance for the safety of all participants, guests and employees at the arena including:

- Face coverings are encouraged but not required for entry
- **Guests do not need to show physical proof of being fully vaccinated**

If a guest is experiencing any of the following, we ask that you please stay home:

- A guest who has COVID-19 symptoms
- A guest who has a COVID-19 test result pending
- A guest who is under a healthcare provider's care for a positive COVID-19 test
- A guest who has been exposed to COVID-19 (unless fully vaccinated)

*Policies are subject to change



TRANSACTIONS



Mohegan Sun Arena is now a cashless venue!

- As part of our commitment to a contactless guest experience, all purchases at Mohegan Sun Arena are now cashless transactions.
- This includes parking fees, concessions and merchandise sales.
- We accept all major credit cards and mobile pay.



EVENT PARKING



- **Parking fees are credit card and mobile pay only / No Cash**
- General parking is **\$20** upon arriving at the venue parking lot
- The Highland Park Blvd. and Mundy St. entrances will both be open for this event.
 - Highland Park Blvd. is best accessible from Exit 168 Interstate 81
 - Mundy St. entrance is located across from the Wyoming Valley Mall and is accessible from Exit 170B on Interstate 81 to the Kidder St. exit and proceeding on to Mundy St.
- Guests with VIP/Reserved Parking passes should use the left two lanes from the Highland Park Blvd. Entrance to access the VIP/Reserved lots near the West Gate Entrance
- A limited number of ADA parking spaces are available in the General and VIP Parking lots
- Tailgating is not permitted in our parking lot
- There are no public restrooms in the parking lot and guests will not be able to access the venue until doors open for the show



TICKETING



- For guests picking up their tickets, the NBT Bank Box Office (located at the East Gate Entrance) will be open starting at 12pm and will remain open through the start of the show
- Please pickup your Will Call tickets before going through security
- Guests with mobile tickets should have them pulled up on their device before going through security
- Guests are encouraged to save their tickets in their "mobile wallet" on their Apple or Android devices before arriving at the venue
- [Click to learn more about Ticketmaster's Mobile Ticketing and how to access/transfer tickets](#)



AGE RESTRICTIONS



- Children under the age of 2 do not need a ticket for the event if seated on the lap of a ticket holder



BAG POLICY



- Mohegan Sun Arena's "Clear Bag Policy" allows guests to bring their personal belongings in a clear tote not to exceed 12"x12"x6'
- Wristlets measuring 4" x 6" x 1" are also permitted
- Guests with medical needs that need to bring in a bag may alert security upon arrival for inspection
- **Purses, backpacks and diaper bags are no longer permitted inside Mohegan Sun Arena**



SECURITY



- All guests must pass through walk-thru metal detectors prior to entering the venue
- Manual pat-downs are available upon request for medical reasons
- Guests are asked to have their keys, wallets and phones out of their pockets upon arrival at the security checkpoints and jackets should be unzipped
- No outside food or beverage is permitted inside the venue
- Collapsible umbrellas are permitted. No pointed edge or golf umbrellas allowed.
- [Click for a list of additional items not permitted inside the venue](#)
- If you have any questions on any of these policies relating to medical concerns, please contact us [here](#)



CAMERA POLICY



- Point and shoot/cell phone cameras are permitted
- No audio/video recording or professional lens/detachable lens cameras



FIND YOUR WAY



- The East Gate is located by section 108
- The West Gate is located by section 114
- Guests may access floor seating at sections 102, 106, 114 and 119
- Directional signage is located at each entrance to help find your way once inside the venue
- [Click to view the seating chart to help find your way](#)



CONCESSIONS



- **Arena Concessions are credit card or mobile pay only / No cash**
- [Click for a list of available concessions](#) (menus and stands are subject to change)
- If you do not have a credit card, please purchase a Visa/Mastercard gift card from a local retailer to use at the venue



TECHNOLOGY



- Mohegan Sun Arena now offers complimentary guest WIFI
- Once near the gates or inside the venue, search for WBARENA-GUEST



QUESTIONS



- Before the event:
 - [Visit our website](#)
 - Email Questions@MoheganSunArenaPA.com or
 - Call 570.970.7600

- While at the event:
 - Visit our Guest Services Booth behind section 110
 - Email Questions@MoheganSunArenaPA.com

*All information above is subject to change