



Trolls LIVE!

Mohegan Sun Arena in Wilkes-Barre

Who's ready for THE BEST DAY EVER? Poppy, Branch and their Trolls friends will be live on stage in Wilkes-Barre soon! Before you head out, we'd like to remind you of some of our recent venue policy updates, plus provide some additional information about your upcoming event.

SHOW SCHEDULE

- Tuesday, May 24th, 6:00pm
- Wednesday, May 25th, 6:00pm

Guests still holding valid tickets for the March 2020 performance dates please note the following:

- Tickets for the Tuesday, March 24th, 2020 show at 6:30pm will now be valid for the Tuesday, May 24th, 2022 show at 6:00pm
- Tickets for the Wednesday, March 25th, 2020 show at 6:30pm will now be valid for the Wednesday, May 25th, 2022 show at 6:00pm

COVID POLICY

ASM Global reminds everyone attending events at Mohegan Sun Arena at Casey Plaza to please adhere to the new hygiene and security policies in place consistent with the Centers for Disease Control and Prevention (CDC) and Pennsylvania Department of Health guidance for the safety of all participants, guests and employees at the arena including:

- Face coverings are encouraged but not required for entry
- **Guests do not need to show proof of vaccination for entry**

If a guest is experiencing any of the following, we ask that you please stay home:

- A guest who has COVID-19 symptoms
- A guest who has a COVID-19 test result pending
- A guest who is under a healthcare provider's care for a positive COVID-19 test
- A guest who has been exposed to COVID-19 (unless fully vaccinated)

*Policies are subject to change

TRANSACTIONS

Mohegan Sun Arena is now a cashless venue!

- As part of our commitment to a contactless guest experience, all purchases at Mohegan Sun Arena are now cashless transactions.
- This includes parking fees, concessions and merchandise sales.
- We accept all major credit cards/debit cards and mobile pay.

TIMING YOUR TRIP

- Parking lot opens at 4:00pm
- Gates are scheduled to open at 5:00pm (subject to change)
- Show start time is scheduled for 6:00pm
- Please plan to arrive in plenty of time
- Estimated event time is approximately 90 minutes
- [Click for directions to the venue](#)

EVENT PARKING

- General parking is **\$10** upon arriving at the venue parking lot
- **Parking fees are credit card and mobile pay only / No Cash**
- All guests should enter through the Highland Park Blvd. Entrance
- The Mundy St. entrance will not be open for this event
- Guests with VIP/Reserved Parking passes should use the left two lanes from the Highland Park Blvd. Entrance to access the VIP/Reserved lots near the West Gate Entrance
- A limited number of ADA parking spaces are available in the General and VIP Parking lots
- Tailgating is not permitted in our parking lot
- There are no public restrooms in the parking lot and guests will not be able to access the venue until doors open for the show

TICKETING

- For guests picking up their tickets, the NBT Bank Box Office (located at the East Gate Entrance) will be open starting at 10am and will remain open through the start of the show

- Please pickup your Will Call tickets before going through security
- Guests with mobile tickets should have them pulled up on their device before going through security
- Guests are encouraged to save their tickets in their "mobile wallet" on their Apple or Android devices before arriving at the venue
- [Click to learn more about Ticketmaster's Mobile Ticketing and how to access/transfer tickets](#)



AGE RESTRICTIONS



- Children under the age of 2 do not need a ticket for the event if seated on the lap of a ticket holder
- There are no children's price tickets for this event
- The Family restroom is located on the concourse behind section 110



BAG POLICY



- Mohegan Sun Arena's "Clear Bag Policy" allows guests to bring their personal belongings in a clear tote not to exceed 12"x12"x6'
- Wristlets measuring 4" x 6" x 1" are also permitted
- **Purses, backpacks and diaper bags are no longer permitted inside Mohegan Sun Arena**



SECURITY



- All guests must pass through walk-thru metal detectors prior to entering the venue
- Manual pat-downs are available upon request for medical reasons
- Guests are asked to have their keys, wallets and phones out of their pockets upon arrival at the security checkpoints and jackets should be unzipped
- No outside food or beverage is permitted inside the venue
- Collapsible umbrellas are permitted. No pointed edge or golf umbrellas allowed.
- [Click for a list of additional items not permitted inside the venue](#)
- If you have any questions on any of these policies relating to medical concerns, please contact us [here](#)



CAMERA POLICY



- Cell phone and point and shoot cameras are permitted
- No audio/video recording
- No professional lens cameras, cameras with detachable lens or live streaming



FIND YOUR WAY



- The East Gate is located by section 108
- The West Gate is located by section 114
- Guests may access floor seating at sections 106 & 114
- Directional signage is located at each entrance to help find your way once inside the venue
- [Click to view the seating chart to help find your way](#)



CONCESSIONS



- **Arena Concessions are credit card and mobile pay only**
- [Click for a list of available concessions](#) (menus and stands are subject to change)
- If you do not have a credit card, please purchase a Visa/Mastercard gift card from a local retailer to use at the venue



MERCHANDISE



- Tour merch will be available for sale on the concourse behind section 108 (subject to change)
- **Merchandise sales are credit card and mobile pay only (subject to change)**



TECHNOLOGY



- Mohegan Sun Arena now offers complimentary guest WIFI
- Once near the gates or inside the venue, search for WBARENA-GUEST to access
- Be sure to share your memorable moments on social media using the hashtags #MSAPA and #WBHere



QUESTIONS



- Before the event:
 - [Visit our website](#)
 - Email Questions@MoheganSunArenaPA.com or
 - Call 570.970.7600
- While at the event:
 - Visit our Guest Services Booth behind section 110
 - Email Questions@MoheganSunArenaPA.com

*All information above is subject to change
