



## Event Day Information

### **Paperless Ticketing**

Eric Church utilizes Ticketmaster's Paperless Tickets for all tour dates. If you already have your tickets in hand, you can report to either entrance for admittance to the venue and disregard this listing.

With Paperless Ticketing, instead of receiving your tickets in-advance, the credit card used to make the purchase will serve as your ticket. Since all the seats from the purchase are assigned to a single credit card, your entire party must be present to enter the venue. Ushers will scan your credit card to validate your order and present a seat locator slip for each ticket ordered. **NO EXCEPTIONS PER TOUR! NO TICKET TRANSFERS OR ALTERNATE PICK-UPS!**

When you arrive at the venue, go directly to the following entrances:

- EAST GATE or WEST GATE for Section 102-105 & 116-119
- WEST GATE for GA Floor/Standing Room Only

When you arrive at the entrance, present the following:

- Credit card you used to purchase the tickets
- Your government-issued ID for the person that purchased the tickets
- Confirmation number

### **Event Traffic & Parking**

General Parking in the Mohegan Sun Arena parking lot is \$10 and is cash sales only when arriving at the venue. Reserved parking is \$20 and is available online at [ticketmaster.com](http://ticketmaster.com) or at the NBT Bank Box Office in advance of the show. The Parking Lot will open 2 hours prior to the event start time. Guests with Reserved or VIP Parking should enter the parking lot from Highland Park Blvd., and stay towards the left hand lane. Tailgating is not permitted in the Mohegan Sun Arena Parking Lot. Please note: Heavy traffic is expected on major and secondary roadways near the arena before the start of the show. **Carpooling is strongly encouraged.** Please give yourself plenty of time when planning your trip to the show.

For the latest updates on traffic in Wilkes-Barre Township, please visit the Wilkes-Barre Township Police on [Facebook](#), text wbtspd to 888777 or visit [www.nixle.com](http://www.nixle.com) for details.

### **Entrance Time**

Doors for the event are scheduled to open at **6PM**.

### **Camera Policy**

Point and shoot cameras will be permitted. No flash, video or audio recording devices or professional lens cameras (detachable lens or lens over 3 inches).

### **Age Restrictions**

Children under the age of 2 do not need a ticket for the show if they are seated on the lap of a ticket holder.

### **Safety**

In order to best ensure our guests' safety, SMG, the management staff at Mohegan Sun Arena, will be screening attendees using a metal detector wand prior to arena admission. In cases in which a person, by reason of medical necessity, is unable to submit to this screening process, that person may request a manual pat down by security. Bag checks will also be conducted. It is our goal to keep our guests at Mohegan Sun Arena safe at all events and our surrounding areas.

### **Questions While at the Event**

If you have any questions or concerns during the event, please visit the Information Booth located behind section 110.

### **The Backstage Pass**

The official event and venue guide of Mohegan Sun Arena. Click [here](#) to check out our current issue or pick up a free copy when entering the venue and see what's happening at our venue, our concessions guide, plus special offers from our partners.

### **Local Accommodations**

Where to Eat, Where to Stay. Click [here](#) to see our Plan Your Visit Guide.

Additional Questions? Click [here](#) to visit our A-Z guide.