



POSITION DESCRIPTION

JOB TITLE: Concession Cashier	COMPANY: SAVOR...SMG
DEPARTMENT: Food & Beverage	FACILITY: Mohegan Sun Arena @ Casey Plaza
REPORTS TO: Concession Supervisors	FLSA: HOURLY-NON EXEMPT

POSITION SUMMARY:

This position is responsible for selling concession menu items at the concession stands or portable concession locations using the POS system.

POSITION RESPONSIBILITIES:

- Assists in the setup of the concession stand or portable before the event and helps in food prep, ie filling pretzel warmers, wrapping or traying hot dogs, setting up the condiments stations, icing down soda towers, and any other duties as requested
- Takes guests' food orders, assembles order, and cashes out the transaction using the POS system
- Handles cash sales and credit card transactions while maintaining accurate cash handling procedures at all times, ringing all sales into the register
- Provides great customer service by interacting with patrons in a pleasant and professional manner
- Tries to up sell all customer orders
- Helps with the stand break down and clean up upon closing, ie cleaning condiment counter, wiping down front counter and equipment
- Checks ID's for alcoholic beverage sales and refuses service to all visibly intoxicated patrons
- Performs other tasks as assigned

WORK CONTACTS:

Event day contact with the Concession Stand Supervisor, and other Arena staff

SUPERVISORY RESPONSIBILITIES:

This position does not have supervisory responsibilities.

PHYSICAL EFFORT:

This position requires stooping and lifting, substantial standing and walking. Must be able to lift up to 30 lbs to the waist

WORKING CONDITIONS:

Works primarily behind a concession stand or portable location using the POS system

QUALIFICATIONS:

- Must possess excellent customer service skills
- Must possess basic math ability to accurately count inventory and handle money; must pass a Consumer Report background check
- Must possess knowledge of cash register operations and/or inventory management systems
- Must possess knowledge of basic food preparation and food handling procedures
- Must possess the ability to follow directions and effectively perform the necessary work
- Must possess the ability to lift up to 30 pounds to the waist and stand for long periods of time
- Must possess a positive attitude and a clean, neat appearance
- Must possess the ability to work hours as dictated by events
- Must possess the ability to work a flexible schedule to include days, nights, weekends, and holidays, work as a team, and have reliable transportation
- Must possess the ability to read, write, and communicate effectively in English
- Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of this position.

This job description portrays in general terms the type and level(s) of work performed and is not intended to be all-inclusive or to represent specific duties of any one incumbent. The knowledge, skills and abilities may be acquired through a combination of formal schooling, self-education, prior experience, or on-the-job training. The company reserves the rights to modify, supplement, delete, or augment the duties and responsibilities specified in the position description, in the company's sole and absolute discretion. Duties other than those expressly specified may be assigned from time to time.

Recruiter: Jacqueline Belchick, HR Manager

Hiring Manager: Alexander Kovach, Director of Food and Beverage

Positions Available: 5

Opening Date: August 28, 2017

Closing Date: September 8, 2017

SMG is an Equal Opportunity Employer and encourages Women, Minorities, Individuals with Disabilities, and protected Veterans to apply. VEVRRRA Federal Contractor

Applicants that need reasonable accommodations to complete the application process may contact Jacqueline Belchick at 570 970-3508.